

We are here for you *during life's biggest challenges*



2011/2012
Annual Report

 Jewish Family &
Children's Services
OF SOUTHERN ARIZONA
Enriching lives and inspiring hope for all
Tucson · Green Valley · Oro Valley

Jewish Family & Children's Services of Southern Arizona
expands the reach of our expert counseling and social services through creative partnerships with these organizations:

Arizona Connected Care
Catholic Community Services
Congregation Anshei Israel
ELDER Initiative with United Way and Pima Council on Aging
Emerge
Greater Tucson Fire Foundation
Intermountain Centers for Human Development
Jewish Elder Access with Jewish Federation of Southern Arizona, Handmaker Jewish Services for the Aging, and Tucson Jewish Community Center
New Pueblo Medicine
Our Family Services
Temple Emanu-El
Tucson Hebrew Academy
Tucson Medical Center Senior Resource Center
Pantano Behavioral Health
University Medical Center

For more information about partnering with JFCS, please contact:

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(520) 795-0300 Ext. 2224

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On the cover: Volunteers Anya Elkins and Peggy Ingraham



JFCS President & CEO Shira Ledman and Board Chair Jill Rosenzweig

Less than a decade ago, government funded 75% of our budget. Today, it's 25%.

That means charitable gifts from individual donors are very important to our continued success, as is our creative partnership model of service delivery. Net proceeds from OneStop Affordable Home Medical Equipment and fees from Select Care Managers also are part of our diversified agency funding mix.

Our counseling and wellness partnerships (see current list to the left) allow us to provide expert and compassionate services on a fee-for-service basis throughout the greater Tucson area, Oro Valley and Green Valley. Providing service through these partnerships is in addition to the services we offer on a sliding fee basis to people with low incomes and/or no health insurance.

The number and quality of our partnerships resulted in JFCS staff and representatives from partner organizations being invited to present best practices at a recent national AJFCA (Association of Jewish Family & Children's Agencies) meeting. AJFCA is the membership association for approximately 125 Jewish family service agencies across the U.S. and Canada. We're proud of that acknowledgement.

We are moving in the right direction and as a result, creating a strong foundation for the future.

Each year, we serve at least 7,500 people with significant challenges in their lives: emotional trauma, financial problems, aging, and disabilities—to name just a few. It's critical that we continue to help them. Our thanks to all of you who help us help our communities' most vulnerable people.

Sincerely,


Shira Ledman
President & CEO


Jill Rosenzweig
Chair, Board of Directors



Our team includes 25+ therapists with a variety of skills and expertise.

Programs & Services

Our experienced and compassionate professionals provide expert counseling and social services for children, adults, older adults, couples, families, and people with disabilities. Our programs emphasize emotional support and therapy for all ages, child welfare, self-sufficiency, support for people as they age, and help for people who live with chronic illness or disability.

Most of our programs are available to Southern Arizonans of all ages, faiths and economic backgrounds; some are more focused due to the requirements of individual funders. Some of our programs are offered through agreements with partner organizations.

Programs & Services

Counseling for All Ages

Our expert, master's level therapists are here to help during times of emotional and psychological stress and struggle. Through short and long-term individual, group and family counseling, we strengthen individuals and their communities of support.

Project Safe Place

Trauma. Many of us can only imagine the pain that some young people face. This specialized program for traumatized children and teens is a combination of individual, family and group therapies. Through supportive relationships with their therapists and the right combination of help, these young clients begin to develop positive coping skills, the ability to trust and to feel safe—sometimes for the first time in their lives.

Embracing Challenges, Creating Opportunities

Teens often need help overcoming substance abuse. Our ECCO program offers outpatient, family-centered individual, group and family therapy. Treatment is customized based on needs, parental concerns, potential legal concerns, and issues identified by the therapists.

Cancer, Healing & Inspiration for Jewish Women

CHAI Circle is a support group for Jewish women who are battling cancer or are cancer survivors. We help clients be active and informed survivors in healing of mind, body and spirit; and provide support, education, mentoring, socialization, spirituality, and support in a Jewish context.

Let's End Abusive Households

LEAH is a prevention and intervention program for Jewish individuals and families affected by domestic abuse, offering therapy and counseling for families who might otherwise continue to suffer in silence. We also provide education, information and referral, and advocacy.

Select Care Managers

Expert care managers provide compassionate and professional guidance to clients and families who come to us after, for example, acute medical experiences, when a family member is suddenly overwhelmed with tasks of daily living, when a move to a new housing situation is imminent, and when family members can't agree on what is best for a loved one. We can help you prioritize needs, develop care plans, set up needed services and referrals, manage multiple providers, and ensure that your plan works for you. Select is a fee-for-service program.

Guardianship

We advocate for clients deemed incapacitated by the Probate Court. Once the court determines a person is in need of a guardian, we can assume the role of legal guardian. We provide planning for medical, social and financial needs; advocacy and monitoring to regularly assess plan implementation and each client's status; conferences to consult with caregivers, family members, and service providers; court reporting to file all required court reports, and 24-hour emergency coverage.

Emergency Financial Assistance

With support from the Jewish Federation of Southern Arizona's caring donors, we help Jewish individuals and families in our community who are experiencing financial struggles and crisis. Short-term emergency financial assistance helps clients avoid hunger, eviction, and utility shut off. We also have limited funding from United Way and the Jewish Community Foundation to help individuals and families from all backgrounds with emergency financial assistance.

Jewish Elder Access

This personalized information and referral service for people aged 60+ connects clients with Pima County's Jewish community, home services, transportation, professional services and more. The program is funded by the Jewish Federation of Southern Arizona, with in-kind support from JFCS.

Holocaust Survivors Program

This program is the focal point for Survivors living in Southern Arizona. We provide multiple services, social support, and financial assistance, enabling Survivors to live independently with comfort and dignity. Supporters include The Conference on Jewish Material Claims against Germany, the Jewish Community Foundation of Southern Arizona, and the Jewish Federation of Southern Arizona.

OneStop Affordable Home Medical Equipment

Reconditioned and sanitized home medical equipment is offered at considerable savings through JFCS's OneStop resale shop. On-site repair is available. Inventory is donated and can be dropped off or picked up.

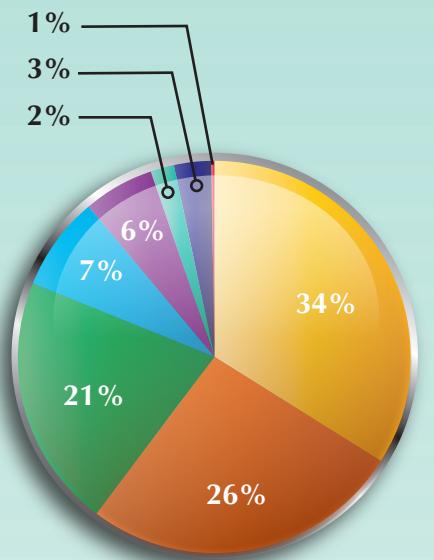
Our team is well-trained and accessible.



JFCS therapist Rick Leopold, LAC

2011 Financials

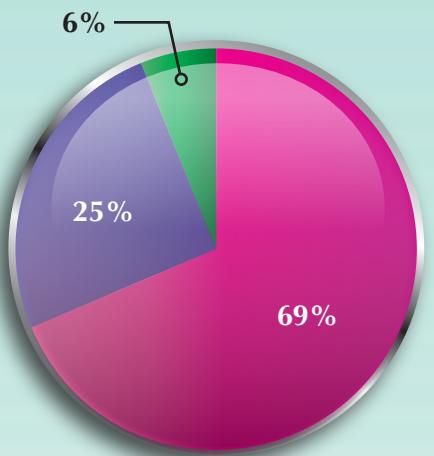
Revenues



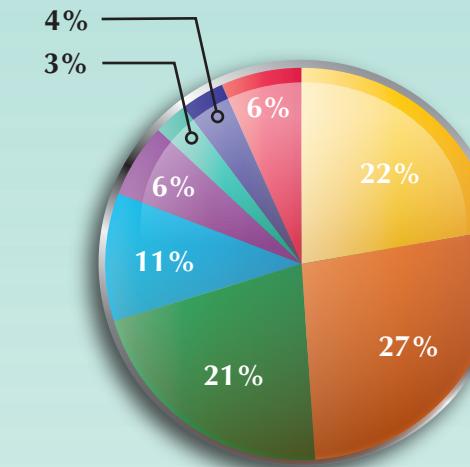
Government Contracts	\$992,078
Grants	763,726
Contributions	611,120
Program Service Fees	220,288
JFSA Annual Campaign	175,330
Medical Equipment Sales & Other	53,506
In-Kind Donations	91,521
Investment Net Income	2,674
Total	\$2,910,243

2012 Financials

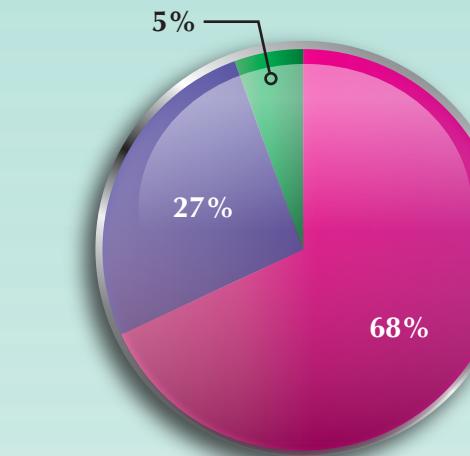
Expenses



All Programs	\$1,965,119
Management & General	723,396
Fundraising	171,115
Total	\$2,716,029



Government Contracts	\$662,108
Grants, Including JFSA	790,071
Contributions	629,891
Program Service Fees	309,105
JFSA Annual Campaign	179,080
Medical Equipment Sales & Other	88,027
In-Kind Donations	108,027
Investment Net Income	189,043
Total	\$2,955,352



All Programs	\$2,004,769
Management & General	788,882
Fundraising	158,024
Total	\$2,951,675

The complete, audited 2011 and 2012 financial statements are available. Please call Carolyn Carson at (520) 795-0300 x2237 if you would like to receive a copy.

We have specialized expertise in older adult services.



*JFCS Vice President for Programs & Services Shoshana Elkins, LCSW,
and volunteer Peggy Ingraham*

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